

City of Alameda Catalog of Applications (California Senate Bill 272)

Vendor	Product	System Purpose	A general description of the types or categories of data it handles	Custodian	Frequency Collected	Frequency Updated
Accela	Accela	Land management system (permitting, planning)	permit System	PBT	Daily	Daily
ESRI	ArcGIS	Geographic Information System	Geographic Information Systems	IT	As Needed	As Needed
CivicPlus	SeeClickFix	Citizen Request System	Reporting and ticketing for issues throughout the city	City Manager	Daily	Daily
CivicPlus	NextRequest	PRA's	Public Records Request	City Clerk	Daily	Daily
Dropbox	Dropbox	File storage	file sharing and storage	IT	Daily	Daily
Granicus	OpenCities	Website	Website	City Manager	As Needed	As Needed
Granicus	Legistar	Legislative Management	agenda Management	City Clerk	As Needed	As Needed
Granicus	GovDelivery	Used to disseminate communication (emails)	Information regarding meetings, events, newsletters, etc	City Manager	As Needed	As Needed
HDL Companies	Business License	Business License Spftware	Business License	Finance	Daily	Daily
MCCi	LaserFiche	Document Management	Document Management	IT	As Needed	As Needed
MuniCode	Municipal Code	Municipal Code	Other	City Clerk	As Needed	As Needed
OpenGov	OpenGov	Budgetary Analysis and Reporting	budgetary information	Finance	As Needed	As Needed
SHI	Adobe	PDF creation and editing	douments	IT	As Needed	As Needed
SHI	Microsoft 365	Email System, Teams, Sharepoint	Enterprise Electronic Mail	IT	Daily	Daily
SHI	DocuSign	Digital Signature	electronic signature and digital document management	IT	As Needed	As Needed
Tyler Munis	Finance/HR	Financial and Personnel Management	Financial System	Finance & HR	Daily	Daily
Zoho	Zoho	helpdesk ticketing system/inventory management	Hardware/software inventory/online requests	IT	Daily	Daily