

**City of Alameda Catalog of Enterprise Systems July 1, 2016**

#	Vendor	Product	System Purpose	Categories	Custodian	Frequency Data is Collected	Frequency Data is Updated
1	Accela	Automation	Permitting	Building Permits, Planning Review, Business/Rental Licensing	Community Development	Daily	Daily
2	Granicus	Legistar	Agenda Automation, Legislative Workflow	Automated Legislative Workflow Solution	City Clerk, City Manager	Daily	Daily
3	Granicus	Web Casting	Council Meeting Webcast, Legislative Management, Financial Management and Personnel	Records Management	City Clerk	Daily	Daily
4	Graphtek	G CMS	Content Management System	City Website	City Manager	As Needed	As Needed
5	Gwava	Retain	Email Archive System	Misc.	IT	Daily	Daily
6	HdL Software LLC	HdL Prime	Business License Operations	Database of Business Licenses, Online Applications and Renewals, Reporting, Payment, Communications	Finance	Daily	Daily
7	LaserFiche	LaserFiche Client 9.0	Document Management	Interdepartmental Database of Forms and Documents	Citywide	Daily	Daily
8	Lucity, Inc.	Lucity	Database Management	Fleet Management	Public Works	Daily	Daily
9	Microsoft Office	Access	Database Management	Invoicing, Business Licensing, Operations	Citywide	Daily	Daily

10	Microsoft Office	Excel	Financial Management	Budgeting, Invoicing, Database Management	Citywide	As Needed	As Needed
11	Microsoft Office	Exchange	Email System	Enterprise Electronic Email	IT	Daily	Daily
12	Microsoft Office	Outlook	Email System	Enterprise Electronic Email	Citywide	Daily	Daily
13	Microsoft Office	Sharepoint	Document Management	Interdepartmental Database of Forms and Documents	Citywide	Daily	Daily
14	MuniCode	MuniCode	Municipal Code	Municipal Code Data Management	City Clerk	As Needed	As Needed
15	SeeClickFix, Inc.	See Click Fix	Constituent Relationship Management	Request Management, Work/Assignment Management, Citizen Communication, Data Analysis	City Manager, Public Works	Daily	Daily
16	SunGard Public Sector LLC	SunGard FinancePLUS	Financial Management	General Ledger, Budgeting, Purchasing, Accounts Payable, Accounts Receivable, Cash Collections	Finance	Daily	Daily

**Notes:**

In accordance with 6270.5, this document is available on the City's website, [alamedaca.gov](http://alamedaca.gov), and may be requested by the public at the Finance Department. This document is updated annually. For this document an enterprise system is a multidepartment system of record. This catalog excludes:

- (A) Information technology security systems, including firewalls and other cyber security systems.
- (B) Physical access control systems, employee identification management systems, video monitoring, and other physical control systems.
- (C) Infrastructure and mechanical control systems, including those that control or manage street lights, electrical or sewer functions.
- (D) Systems related to 911 dispatch and operation or emergency services.
- (E) Systems that would be restricted from disclosure pursuant to Section 6254.19. of the Government Code.
- (F) The specific records that the information technology system collects, stores, exchanges, or analyzes.

Nothing in this section shall be construed to permit public access to records held by an agency to which access is otherwise restricted by statute or to alter the process for requesting public records, as set forth in this chapter.