

ALAMEDA RENT PROGRAM

NOVEMBER 2022 REPORT FY 2022 -2023

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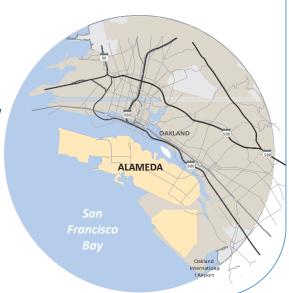
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Updates & Activities

- The Rent Program launched a weekly series of workshops with a special focus on the Termination of the Declaration of Local Emergency, highlighting the impacts on nofault terminations and the resumption of banked rent increases.
- The program sent 797 notices of Non-Compliance to landlords that had yet to submit payment of annual program fees and(or) register their properties. 2,021 tenants residing at these properties also received a letter notifying that the landlord could not impose a rent increase until compliance is demonstrated.

Outreach

Staff serves individuals in the community via telephone, email, and in-person appointments. Informational workshops are currently offered online.

		PERSONALIZED SERVICE		INFORMATIONAL WORKSHOPS	WEBSITE	
		INDIVIDUALS CONTACTED	TOTAL INQUIRIES	ATTENDEES	UNIQUE USERS	TOTAL SESSIONS
NOV	/ 2022	331	596	6	1,885	2,737
Y	TD	1,558 2,930		33	11,030	15,813

Rent Registry

Open registration using the online Rent Registry has concluded. To date, 90% of properties have completed registration, representing 94% of rental units in Alameda. Staff continues to work with landlords to update information in the registry and process submissions.

	RENT REGISTRY SUBMISSIONS PROCESSED							
MONTH	LATE REGISTRATION	UPDATED UNIT INFORMATION SHOWING AN INVALID RENT INCREASE	REQUEST TO EXEMPT UNIT FROM ANNUAL FEE	DOCUMENTATION SHOWING THAT PROPERTY IS EXEMPT FROM REGULATION	CHANGE IN OWNERSHIP	TOTAL		
NOV 2022	8	17	14	8	8	55		
YTD	31	419	128	26	43	647		

Rent Increase Submissions & Petitions

Multi-family units built prior to February 1, 1995, are subject to a cap on the annual amount of a rent increase, known as the Annual General Adjustment (AGA). Landlords may petition for an upward adjustment in the rent, and tenants may petition for a downward adjustment. Petitions are heard by hearing officers who issue binding decisions.

In addition, tenants and landlords may request that program staff conduct a review of a) the calculation of the maximum allowable rent allowed by the AGA, b) the base rent and/or housing services included with the base rent that the landlord reported when registering the rental unit, or c) previous or pending rent increase notices to determine if they complied with all rent ordinances and regulations. Staff will work with the landlord to correct any registration errors, rescind invalid notices, and/or refund tenants for any overpayment.

When a landlord issues a rent increase of more than 10 percent (typically for those units not subject to the AGA), the notice must be filed with the Rent Program. If the tenant chooses to vacate within 90 days, the tenant is entitled to a relocation payment.

SUBMISSIONS BY TYPE								
	LANDLO	ORD INITIATE	D	TENANT IN	IITIATED			
MONTH	PETITION FOR	REQUEST	RENT	PETITION FOR	REQUEST	TOTAL		
	UPWARD	FOR STAFF	INCREASE	DOWNWARD	FOR STAFF			
	ADJUSTMENT	REVIEW	> 10%	ADJUSTMENT	REVIEW			
NOV 2022	0	0	0	2	1	3		
YTD	0	0	0	6	19	25		

	HEARING OUTCOMES							
MONTH	UPWARD MONTH RENT ADJUSTMENT		PETITION DENIED	PETITION WITHDRAWN	PENDING	TOTAL		
NOV 2022	0	0	1	0	1	2		
YTD	0	2	2	0	2	6		

STAFF REVIEW OUTCOMES							
MONTH	NO VIOLATION	REGISTRY ERROR CORRECTED	RENT RESET & TENANT REFUNDED	INVALID NOTICE RESCINDED	REQUEST WITHDRAWN	PENDING	TOTAL
NOV 2022	1	0	0	0	0	0	1
YTD	8	0	7	1	0	3	19

Termination of Tenancy Submissions

Rent Ordinance 3250 prevents landlords from terminating a tenancy except for certain allowable grounds and requires a relocation payment in cases where the termination is not the fault of the tenant. Terminations based on these "no fault" grounds must be filed with the Rent Program. There are no filing requirements for terminations based on "for cause" grounds.

	ACTIVE			WITHDR	RAWN	
	OWNER MOVE- IN*	WITHDRAWAL FROM RENTAL MARKET	OTHER	FOR DEFICIENCY IN THE NOTICE	LANDLORD CHOSE TO RESCIND	TOTAL
NOV 2022	0	1	0	2	0	3
YTD	0	8	1	3	1	13

^{*}Limitations on evictions passed in response to the COVID-19 pandemic effectively prohibit landlords from taking action to terminate a tenancy based on Owner Move-In until on or after November 18, 2022.

Buyout Agreement Submissions

A buyout agreement is a written agreement between a landlord and a tenant, by which a tenant agrees to vacate, usually in return for money. Rent Ordinance 3250 affords protection to tenants who are offered buyout agreements. Buyout agreements must be filed with the Rent Program. Staff review submissions to ensure that tenants have been advised of their rights. An agreement that does not satisfy all requirements of the Rent Ordinance is not effective, and the tenant may rescind the deficient agreement at any time.

	ACTIVE	DEFICIENT	TENANT CHOSE TO RESCIND	TOTAL
NOV 2022	2	1	0	3
YTD	16	4	0	20

The average amount for active buyout agreements in November 2022 was \$19,000.00

Monitoring of Unit Restrictions

Certain restrictions are imposed on rental units after a tenancy is terminated based on grounds for which the tenant is not at fault. These restrictions apply regardless of a change in ownership. On an annual basis, program staff initiates monitoring of the unit to verify compliance with the restrictions while they remain in effect. These annual monitoring cases remain "ongoing" until staff receives sufficient documentation from the property owner.

	CASES I	NITIATED	ONGOI	NG CASES	
	OWNER MOVE-IN	WITHDRAWAL FROM RENTAL MARKET	OWNER MOVE-IN	WITHDRAWAL FROM RENTAL MARKET	TOTAL UNITS MONITORED
NOV 2022	0	5	0	0	5
YTD	5	6	2	12	23

Capital Improvement Plans

To encourage landlords to improve the quality of the City's rental housing stock, Resolution 15138 allows landlords to recover from tenants the cost of certain substantial improvements, amortized over time. In addition, landlords are required to file a Capital Improvement Plan whenever a tenant must be temporarily relocated or a tenancy terminated because of the work associated with capital improvements.

One application for a Capital Improvement Plan was submitted in November 2022. This
application was denied because the improvements did not meet the requirements set
forth in Resolution 15138

Other Appeals

A landlord or tenant may appeal a determination by the Rent Program Administrator concerning other matters under the Rent Ordinance, such as whether the ordinance applies to a particular dwelling unit or whether a tenant who has been displaced is entitled to relocation payments. Appeals are heard by hearing officers who issue binding decisions, subject to judicial review.

No appeals were submitted in November 2022.