

# Community Resources

The police department is often the first point of contact for a variety of concerns and in that role we strive to help people connect to appropriate community resources. Below are some common concerns we encounter and resources to consider. There are many resources available; hopefully those included on this site will offer you a good starting point.

## Child custody and support

Alameda County Department of Child Support Services

5669 Gibraltar Dr

Pleasanton CA 94588

1(866) 901-3212

<http://www.acgov.org/css/>

Superior Court of California, County of Alameda, Family Law Court

Information on child custody and visitation

<http://www.alameda.courts.ca.gov/pages.aspx/child-custody-and-visitation>

Superior Court of California, County of Alameda

Information on family law court locations

<http://www.alameda.courts.ca.gov/Pages.aspx/Alameda-George-E-McDonald-Hall-of-Justice>

## Children and families

Alameda County Family Justice Center

470 27th St

Oakland, CA 94612

(510) 267-8800

<http://www.acfjc.org/>

Alameda County Juvenile Probation Department and Juvenile Justice Center

Information on juvenile probation, facilities, and programs

2500 Fairmont Dr

San Leandro, CA 94578

(510) 667-4970, (510) 618-1106

<http://www.alameda.courts.ca.gov/pages.aspx/San-Leandro-Juvenile-Justice-Center>

<http://www.acgov.org/probation/ji.htm>

Alameda County Social Services Agency

Children and Family Services, including Child Protective Services (CPS)

24100 Amador St  
Hayward CA 94544  
(510) 259-1800

**[https://alamedasocialservices.org/public/services/children\\_and\\_family/index.cfm](https://alamedasocialservices.org/public/services/children_and_family/index.cfm)**

Alameda Family Services

2325 Clement Av  
Alameda, CA 94501  
(510) 629-6300

**<http://www.alamedafs.org/>**

Building Futures with Women and Children

1395 Bancroft Av  
San Leandro, CA 94577  
1-866-A-WAY-OUT

**<http://www.bfwc.org/>**

**Civil matters**

Alameda County Sheriff's Office Civil Unit

1225 Fallon St  
Oakland, CA 94612  
(510) 272-6910

**[https://www.alamedacountysheriff.org/cws\\_civil.php](https://www.alamedacountysheriff.org/cws_civil.php)**

Superior Court of California, County of Alameda

Information on civil court locations

**<http://www.alameda.courts.ca.gov/Pages.aspx/Alameda-George-E-McDonald-Hall-of-Justice>**

**Courts**

Superior Court of California, County of Alameda

Information on court locations and types (criminal, civil, small claims, probate, family law, traffic, juvenile)

**<http://www.alameda.courts.ca.gov/Pages.aspx/Alameda-George-E-McDonald-Hall-of-Justice>**

Superior Court of California, County of Alameda

Common court forms

**<http://www.alameda.courts.ca.gov/Pages.aspx/Local-Forms>**

**Domestic violence**

Alameda County District Attorney's Office, Victim Advocate

Domestic abuse resources

470 27th St  
Oakland, CA 94612  
(510) 267-8800  
[http://www.alcoda.org/victim\\_witness/domestic\\_abuse](http://www.alcoda.org/victim_witness/domestic_abuse)

[Alameda County Family Justice Center](#)  
Comprehensive domestic violence resource list  
470 27th St  
Oakland, CA 94612  
(510) 267-8800  
[http://www.acfjc.org/get\\_help](http://www.acfjc.org/get_help)

[Alameda County Public Health Department](#)  
Comprehensive domestic violence resource list  
[http://www.acphd.org/media/88820/domestic\\_violence.pdf](http://www.acphd.org/media/88820/domestic_violence.pdf)

[HopeLine](#)  
<http://www.verizonwireless.com/aboutus/hopeline/index.html>  
<http://www.voiceshavepower.com>

### **Elders and dependent adults**

[Alameda County Adult Day Services Network](#)  
510 17th St, Suite 200  
Oakland, CA 94612  
(510) 883-0874  
<http://www.adsnac.org/>

[Alameda County Social Services Agency](#)  
Elders and disabled adults services, including information on Adult Protective Services (APS), In-Home Support Services (IHSS), guardian-conservatorship, ombudsman  
6955 Foothill Blvd Suite 300  
Oakland, CA 94605  
[https://alamedasocialservices.org/public/services/elders\\_and\\_disabled\\_adults/index.cfm](https://alamedasocialservices.org/public/services/elders_and_disabled_adults/index.cfm)

[Alameda Elder Communities](#)  
(510) 748-7300  
<http://www.alamedaeldercommunities.com/>

[Alameda Friendly Visitors](#)  
1155 Santa Clara Av  
Alameda, CA 94501  
(510) 748-0342  
[http://www.alamedamealsonwheels.org/about\\_afv.html?phpMyAdmin=BKxVPBqTccNPNGvQyXsTJORX5n3](http://www.alamedamealsonwheels.org/about_afv.html?phpMyAdmin=BKxVPBqTccNPNGvQyXsTJORX5n3)

Comprehensive senior resource list:

**<http://www.alamedamealsonwheels.org/community.html?phpMyAdmin=BKxVPBqTccNPNGvQyXsTJORX5n3>**

Alzheimer's Association

MedicAlert® + Alzheimer's Association Safe Return® program

**[http://www.alz.org/oc/in\\_my\\_community\\_10848.asp](http://www.alz.org/oc/in_my_community_10848.asp)**

Developmental Disabilities Crisis Response Project

(510) 727-8850

East Bay Paratransit Transportation Services

1722 Broadway

Oakland, CA 94612

(510) 287-5000

**<http://www.eastbayparatransit.org/>**

Family Caregiver Alliance

785 Market St, Suite 750

San Francisco, CA 94103

(415) 434-3388, (800) 445-8106

**<http://www.caregiver.org/caregiver/jsp/home.jsp>**

Geriatric Assessment and Response Team (GART)

409 Jackson Street, Suite 200, Hayward

(510) 891-5650

Institute on Aging, Center for Elderly Suicide Prevention and Grief Related Services

3330 Geary Blvd

San Francisco, CA 94118

(800) 971-0016 Friendship Line 7 days, 24 hours

**<http://www.ioaging.org>**

Legal Assistance for Seniors

1970 Broadway, Suite 300

Oakland, CA 94612

(510) 832-3040

**<http://www.lashicap.org/>**

Mastick Senior Center

1155 Santa Clara Av

Alameda, CA 94501

(510) 747-7513

**<http://mastickcenter.com/>**

Regional Center of the East Bay

500 Davis St, Suite 100  
San Leandro, CA 94577  
(510) 618-6100  
<http://www.rceb.org/>

Social Security  
Information on SSI, disability, MediCare  
1(800) 772-1213  
<http://www.ssa.gov/pgm/services.htm>

Superior Court of California, County of Alameda  
Elder and dependent adult abuse  
[http://www.alcoda.org/victim\\_witness/elderdependent](http://www.alcoda.org/victim_witness/elderdependent)

### **Emergency preparedness**

Alameda Community Emergency Response Team (CERT)  
Disaster preparedness resources  
<http://www.alamedacert.us/Resources>

Alameda County Public Health Department  
Public Health Emergency Preparedness health and safety topics  
<http://www.acphd.org/phep/health-and-safety.aspx>

Alameda Red Cross  
451 Stardust Pl  
Alameda, CA 94501  
(510) 814-4200  
<http://www.redcross.org/support/emergency-preparedness>

City of Alameda  
Disaster preparedness  
<http://www.cityofalamedaca.gov/City-Hall/Disaster-Preparedness>

County of Alameda  
Emergency preparedness resources  
<http://www.acgov.org/publicsafety/preparedness.htm>

### **Food**

Alameda County Community Food Bank  
7900 Edgewater Dr  
Oakland, CA 94621  
(510) 635-3663  
<http://www.accfb.org/>

Alameda County Public Health Department  
Women, Infants & Children (WIC) Supplemental Nutrition Program  
3600 Telegraph Av  
Oakland, CA 94609  
(510) 595-6400  
**<http://www.acphd.org/wic.aspx>**

Alameda County Social Services Agency  
Food assistance  
North County Multi-Service Center  
2000 San Pablo Av  
Oakland CA 94612  
(510) 891-0700  
**[http://www.alamedasocialservices.org/public/services/food\\_assistance/](http://www.alamedasocialservices.org/public/services/food_assistance/)**

Alameda Food Bank  
1900 Thau Wy  
Alameda, CA 94501  
(510) 523-5850  
**<http://www.alamedafoodbank.org/>**

Alameda Meals on Wheels  
P.O. Box 2534  
Alameda, CA 94501  
(510) 865-6131  
**[http://www.alamedamealsonwheels.org/about\\_amow.html?phpMyAdmin=BKxVPBqTccNPNGvQvXsTJORX5n3](http://www.alamedamealsonwheels.org/about_amow.html?phpMyAdmin=BKxVPBqTccNPNGvQvXsTJORX5n3)**

## **Housing**

Alameda County Social Services Agency  
Housing resources  
North County Multi-Service Center  
2000 San Pablo Av  
Oakland, CA 94612  
(510) 891-0700  
**[https://alamedasocialservices.org/public/services/housing\\_and\\_homeless/index.cfm](https://alamedasocialservices.org/public/services/housing_and_homeless/index.cfm)**

Alameda Housing Authority  
701 Atlantic Av  
Alameda, CA 94501  
(510) 747-4300  
**<http://www.alamedahsg.org/>**

Alameda Point Collaborative  
677 W Ranger Av

Alameda, CA 94501  
(510) 898-7800  
<http://apcollaborative.org/>

Alameda County Sheriff's Office Civil Unit  
Information on evictions  
1225 Fallon St  
Oakland, CA 94612  
(510) 272-6910  
[https://www.alamedacountysheriff.org/cws\\_civil.php](https://www.alamedacountysheriff.org/cws_civil.php)

Eden Information and Referral  
Most current information on available shelters  
Dial 211, cell phone users: (510) 537-2552  
<http://www.211alamedacounty.org/>  
Resource finder: <http://www.alamedaco.info/>

Everyone Home  
224 W. Winton Av, Room 108  
Hayward, CA 94544  
(510) 670-9796  
<http://www.everyonehome.org/>

### **Legal/mediation**

Alameda County Bar Association Volunteer Legal Services  
70 Washington St, Suite 200  
Oakland, CA 94607  
(510) 302-2222  
<https://www.acbanet.org/For%20the%20Public/VolunteerLegalServicesCorporation.aspx>

Alameda County District Attorney's Office  
1225 Fallon St, Suite 900  
Oakland, CA 94612  
(51) 272-6222  
<http://www.alcoda.org/>

Alameda County Public Defender's Office  
1401 Lakeside Dr, Suite 400  
Oakland, CA 94612  
(510) 272-6600  
<http://www.co.alameda.ca.us/defender/>

Bay Area Legal Aid  
1735 Telegraph Av

Oakland, CA 94612  
(510) 663-4755  
[\*\*http://baylegal.org/\*\*](http://baylegal.org/)

East Bay Community Law Center  
2921 Adeline St  
Berkeley, CA 94703  
(510) 548.4040  
[\*\*http://www.ebclc.org/\*\*](http://www.ebclc.org/)

East Bay Community Mediation  
1968 San Pablo Av  
Berkeley, CA 94702  
(510) 548-2377  
[\*\*http://www.ebcm.org/\*\*](http://www.ebcm.org/)

Eden Council for Hope and Opportunity (ECHO)  
(888) 922-ECHO  
[\*\*www.echofairhousing.org\*\*](http://www.echofairhousing.org)

Family Violence Law Center  
470 27th St  
Oakland, CA 94612  
(800) 947-8301  
[\*\*http://fvlc.org/\*\*](http://fvlc.org/)

Homeless Action Center  
1432 Franklin St  
Oakland, CA 94612  
(510) 836-3260 x 301  
[\*\*http://homelessactioncenter.org/\*\*](http://homelessactioncenter.org/)

Legal Assistance for Seniors  
1970 Broadway, Suite 300  
Oakland, CA 94612  
(510) 832-3040  
[\*\*http://www.lashicap.org/\*\*](http://www.lashicap.org/)

SEEDS Community Resolution Center  
1968 San Pablo Av  
Berkeley, CA 94702  
(510) 548-2377  
[\*\*http://www.seedsrc.org/\*\*](http://www.seedsrc.org/)

Superior Court of California, County of Alameda  
Legal resource center



**<http://www.alameda.courts.ca.gov/Pages.aspx/Resource-Center>**

**Medical**

AAI Health Services

1002 Central Av  
Alameda, CA 94501  
(510) 521-6079

Alameda Alliance for Health

1240 South Loop Rd  
Alameda, CA 94502  
(510) 747-4500

**<http://www.alamedaalliance.org/>**

Alameda County Medical Center/Highland Hospital

1411 31st Street  
Oakland, CA 94602  
(510) 437-4800

**<http://www.highlandahs.org/>**

Alameda County Public Health Department

1000 Broadway Suite 500  
Oakland, CA 94607  
(510) 267-8000

**<http://www.acphd.org/>**

Alameda County Social Services Agency

Medical and health services, including information on MediCal and MediCare

**[https://alamedasocialservices.org/public/services/medical\\_and\\_health/index.cfm](https://alamedasocialservices.org/public/services/medical_and_health/index.cfm)**

Asian Health Services

818 Webster St  
Oakland, CA 94607  
(510) 986-6830

**<http://www.asianhealthservices.org/>**

Alameda Hospital

2070 Clinton Av  
Alameda, CA 94501  
(510) 522-3700

**<http://www.alamedahospital.org/>**

Berkeley Free Clinic

2339 Durant Av

Berkeley, CA 94704  
(510) 548-2570

<http://www.berkeleyfreeclinic.org/>

Children's Hospital and Research Center

747 52nd Street  
Oakland, CA 94609  
(510) 428-3000

<http://www.childrenshospitaloakland.org/default.asp>

Health Care-Alameda County

Information on health care for the uninsured

<http://achealthcare.org/>

Health Care for the Homeless

(510) 532-1930

<http://www.acphd.org/hchp.aspx>

Health Insurance Counseling & Advocacy Program for seniors (HICAP)

1970 Broadway, Suite 300  
Oakland, CA 94612  
(510) 839-0393

<http://www.cahealthadvocates.org/HICAP/alameda.html>

La Clinica de La Raza

3451 E 12th St  
Oakland, CA 94601  
(510) 535-4000

<http://www.laclinica.org/>

Poison Control

1(800) 222-1222

<http://www.calpoison.org/>

## **Mental health**

ACCESS

Countywide mental health referrals  
(800) 491-9099

Alameda Community Support Center

1429 Oak St  
Alameda, CA 94501  
(510) 522-4668

Alameda County Behavioral Health Services Agency

2000 Embarcadero Cove, Suite 400  
Oakland, CA 94606  
(510) 567-8100

<http://www.acbhcs.org/>

Alameda County Social Services Agency

Mental health resources

[https://alamedasocialservices.org/public/services/medical\\_and\\_health/mental\\_health.cfm](https://alamedasocialservices.org/public/services/medical_and_health/mental_health.cfm)

Alameda Family Services

2325 Clement Av  
Alameda, CA 94501  
(510) 629-6300

<http://www.alamedafs.org/>

Alameda Network of Care

Comprehensive mental health resource list

<http://alameda.networkofcare.org/mh/services/category.aspx?cid=4282&targetgrp=>

Alta Bates Herrick Campus Behavioral Health Program

Mental health services for adults and adolescents

2001 Dwight Wy  
Berkeley, CA  
(510) 204-4405

<http://www.altabatessummit.org/behavhealth/>

Argosy University Clinic Counseling services

1005 Atlantic Avenue, Alameda  
(415) 273-1121

Children's Hospital Psychiatry Department

Mental health services for children

770 53rd St  
Oakland, CA 94609  
(510) 428-8428, (510) 428-3571

[http://www.childrenshospitaloakland.org/healthcare/depts/psych\\_overview.asp](http://www.childrenshospitaloakland.org/healthcare/depts/psych_overview.asp)

Children's Learning Center

1910 Central Av  
Alameda, CA 94501  
(510) 769-7100

<http://www.clcalameda.com/index.html>

Children and Youth Crisis Team

2045 Fairmont Dr

San Leandro, CA 94578  
(510) 618-3432

Crisis Support Services of Alameda County

PO Box 3120

Oakland 94609

(800) 309-2131 7 days 24-hours Crisis Line (also TTY line)

(800) 260-0094 Grief counseling, stress counseling, and senior outreach

**<http://www.crisissupport.org>**

East Bay Agency for Children (EBAC)

303 Van Buren Av

Oakland, CA 94610

(510) 268-3770

**<http://www.ebac.org>**

Family Education and Resource Center

7200 Bancroft Av, Suite 269

Oakland CA 94605

(510) 746-1700

**<http://www.askferc.org/>**

John George Psychiatric Pavilion

Mental health services for adults

2060 Fairmont Dr

San Leandro, CA

(510) 346-7500

**<http://www.johngeorgeahs.org/>**

Low-Fee Referral Network

Lower fee counseling and psychotherapy referral service

(510) 433-9499

Mental Health Association of Alameda County

Comprehensive mental health resource list

**[http://mhaac.org/community\\_mental\\_health\\_resources.html](http://mhaac.org/community_mental_health_resources.html)**

National Alliance on Mental Illness (NAMI) Alameda County

954-60th St, Suite 10

Oakland, CA 94608

(510) 334-7721

**<http://www.nami-alamedacounty.org/>**

North County Crisis Response Program

568 West Grand Av

Oakland, CA 94612

(510) 268-7837

Peers Envisioning and Engaging in Recovery Services (PEERS)

333 Hegenberger Rd

Oakland CA 94621

(510) 832 7337

**<http://www.peersnet.org/>**

Psychological Services Center

1440 Broadway, Suite 610

Oakland, CA 94612

(510) 628-9065

**<http://www.alliant.edu/cspp/comm-services-placement/san-francisco-community-services/oakland-psc.php>**

Sausal Creek Outpatient Stabilization Clinic

2620 26th Av

Oakland, CA 94601

(510) 437-2363

**<http://www.telecarecorp.com/programs/38>**

Seneca Mobile Response Services

Mental health services for juveniles

(510) 483-3030

**<http://www.senecacenter.org/community/mobile>**

Telecare Corporation

Information on Telecare's mental health facilities/services

**<http://www.telecarecorp.com/programs/>**

Willow Rock

Mental health services for juveniles

(510) 895-5502

**<http://www.senecacenter.org/community/willowrock>**

**Restraining orders**

Alameda County Sheriff's Office Civil Unit

1225 Fallon St

Oakland, CA 94612

(510) 272-6910

**[https://www.alamedacountysheriff.org/cws\\_civil.php](https://www.alamedacountysheriff.org/cws_civil.php)**

**Social services**

Alameda County Social Services Agency

Information on all county social services

(510) 891-0700

**<http://www.alamedasocialservices.org/public/index.cfm>**

Alameda Network of Care

Comprehensive social services list

**<http://alameda.networkofcare.org/mh/services/index.aspx>**

Eden Information and Referral

Dial 211, cell phone users: (510) 537-2552

**<http://www.211alamedacounty.org/>**

Resource finder: **<http://www.alamedaco.info/>**

### **Substance use**

ACCESS

Countywide substance use referrals

(800) 491-9099

Alameda County Social Services Agency

Alcohol and drug addiction resources

**[https://alamedasocialservices.org/public/services/medical\\_and\\_health/alcohol\\_and\\_drug\\_addiction.cfm](https://alamedasocialservices.org/public/services/medical_and_health/alcohol_and_drug_addiction.cfm)**

Alameda Family Services

2325 Clement Av

Alameda, CA 94501

(510) 629-6300

**<http://www.alamedafs.org/>**

Alameda Network of Care

Comprehensive substance use resource list

**<http://alameda.networkofcare.org/mh/services/category.aspx?cid=4269&targetgrp=>**

Cherry Hill Detoxification Program Services

2035 Fairmont Dr

San Leandro, CA 94578

(866) 866-7496

**<http://www.horizonservices.org/cherry-hill.html>**

East Bay Community Recovery Project

(510) 446-7116

**<http://www.ebcprp.org/about/contact>**

Summit Hospital MPI Chemical Dependency

3012 Summit St, 5th Floor

South Providence Pavilion

Oakland, CA 94609

(510) 652-7000

**<http://www.altabatessummit.org/mpi/>**

## **Veterans**

### After Deployment

Wellness resources for the military community

**<http://www.afterdeployment.com/>**

### Alameda County Social Services Agency

Veterans services

Eastmont Self Sufficiency Center

6955 Foothill Blvd Suite 300

Oakland, CA 94605

(510) 577-1926

**[https://alamedasocialservices.org/public/services/veterans\\_services/index.cfm](https://alamedasocialservices.org/public/services/veterans_services/index.cfm)**

### Alameda Network of Care

Resource list for veterans

**<http://alameda.networkofcare.org/veterans/>**

### Red Cross

Military family services

(877) 272-7337

**<http://www.redcross.org/find-help/military-families>**

### Swords to Plowshares

1060 Howard Street

San Francisco, CA 94103

(415) 252-4788

**<http://www.swords-to-plowshares.org/>**

### VA Oakland Outpatient Clinic

2221 Martin Luther King Jr. Way

Oakland, CA 94612

(800) 382-8387, (510) 267-7800

**<http://www.northerncalifornia.va.gov/visitors/oakopc.asp>**

## **Victims**

Identity theft pamphlet

Alameda County District Attorney's Office

Victim and witness services, including information on compensation and Marsy's Law

**[http://www.alcoda.org/victim\\_witness/](http://www.alcoda.org/victim_witness/)**

National Victim Notification Network

**<https://www.vinelink.com/vinelink/initNationalVictimResource.do>**

**Wildlife**

Alameda County Vector Control

1131 Harbor Bay Pkwy #166

Alameda, CA 94502

(510) 567-6800

**<http://www.acvcsd.org/>**

International Bird Rescue

4369 Cordelia Rd

Fairfield, CA 94534

(707) 207-0380

**<http://www.bird-rescue.org/>**

Lindsay Wildlife Museum

1931 1st Av

Walnut Creek, CA 94597

(925) 935-1978

**<http://wildlife-museum.org/>**

Sulphur Creek Nature Center

1801 D Street

Hayward, CA

(510) 881-6747

**<http://www.haywardrec.org/sulphurcreek.html>**